Jacksonville Police Officers and Fire Fighters' Health Insurance Trust: UF Health Direct Care Coverage for: Employee & Spouse, Employee & Child(ren) and Family | Plan Type: EPO

The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately.

This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, go to <u>www.integratpa.com</u> or call 1-800-959-3518. For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other <u>underlined</u> terms see the Glossary. You can view the Glossary at <u>www.integratpa.com</u> or call 1-800-959-3518 to request a copy.

| Important Questions | Answers | Why This Matters: |
|--|---|---|
| What is the overall deductible? | For participating <u>providers</u> \$750 person / \$1,500 family | Generally, you must pay all the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. |
| Are there services covered before you meet your deductible? | Yes, see below for benefits. | This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply |
| Are there other deductibles for specific services? | No. | You don't have to meet <u>deductibles</u> for specific services. |
| What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ? | Medical & RX Combined: \$2,500 person / \$5,000 family | The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met. |
| What is not included in the <u>out-of-pocket limit?</u> | Premiums, Balance-Billed charges, Health Care this plan does not cover and Non Compliance Pre Cert Penalties | Even though you pay these expenses, they don't count toward the out-of-pocket limit. |
| Will you pay less if you use a <u>network provider</u> ? | Yes. See www.JPOFFHIT.claimsbridge.com for a list of UF Health Direct Care participating providers | This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the plan's <u>network</u> . Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services. |
| Do you need a <u>referral</u> to see a <u>specialist</u> ? | No. | You can see the specialist you choose without a referral. |



All **copayment** and **coinsurance** costs shown in this chart are after your **deductible** has been met, if a **deductible** applies.

| | What You Will Pay | | | |
|--|--|---|--|--|
| Common Medical Event | Services You May Need | Network Provider (You will pay the least) | Out-of-Network Provider (You will pay the most) | Limitations, Exceptions, & Other Important Information |
| | Primary care visit to treat an injury or illness | \$10 <u>copayment</u> | N/A | none |
| If you visit a health care provider's office or clinic | Specialist visit | \$30 <u>copayment</u> | N/A | none |
| | Preventive care/screening/immunization | No Charge | N/A | You may have to pay for services that are not preventive. Ask your provider if the services you need are preventive. |
| If you have a test | Diagnostic test (x-ray, blood work) | X-Ray: Deductible, 20% coinsurance Lab: No Charge | N/A | none |
| ii you nave a test | Imaging (CT/PET scans, MRIs) | Deductible, 20% coinsurance | N/A | none |
| | Generic drugs | \$10 <u>copayment</u> prescription for 30 Day Supply \$20 <u>copayment</u> prescription for 90 Day Supply | N/A | Out of Pocket (OOP) is Combined with Medical. RX Co-pays will not continue when OOP is met. |
| If you need drugs to treat your illness or condition More information about prescription | Preferred brand drugs | \$40 <u>copayment</u> prescription for 30 Day Supply \$80 <u>copayment</u> prescription for 90 Day Supply | N/A | Out of Pocket (OOP) is Combined with Medical. RX Co-pays will not continue when OOP is met. |
| drug coverage is available at www.integratpa.com | Non-preferred brand drugs | \$75 <u>copayment</u> prescription for 30 Day Supply \$150 <u>copayment</u> prescription for 90 Day Supply | N/A | Out of Pocket (OOP) is Combined with Medical. RX Co-pays will not continue when OOP is met. |
| | Specialty drugs | \$75 <u>copayment</u> prescription for 30 Day Supply | N/A | No 90 Day Mail Order. Out of Pocket (OOP) is Combined with Medical. RX Co-pays will not continue when OOP is met. |

| | What You Will Pay | | | | |
|---------------------------------------|--|--|--|--|--|
| Common Medical Event | Services You May Need | Network Provider (You will pay the least) | Out-of-Network Provider (You will pay the most) | Limitations, Exceptions, & Other Important Information | |
| If you have outpatient surgery | Facility fee (e.g., ambulatory surgery center) | Deductible, 20% coinsurance | N/A | <u>Pre-authorization</u> required. Failure to <u>pre-authorize</u> will result in a penalty. | |
| , , | Physician/surgeon fees | Deductible, 20% coinsurance | N/A | none | |
| If you need | Emergency room care | Deductible, 20% coinsurance | In Network <u>Deductible</u> , 20% <u>coinsurance</u> | For Non-Emergency Use: 50% coinsurance In Network Only. | |
| immediate medical attention | Emergency medical transportation | Deductible, 20% coinsurance | In Network <u>Deductible</u> , 20% <u>coinsurance</u> | none | |
| | Urgent care | \$25 copayment | \$25 <u>copayment</u> | none | |
| If you have a hospital stay | Facility fee (e.g., hospital room) | Deductible, 20% coinsurance | N/A | Semi Private Room. <u>Pre-authorization</u> required. Failure to <u>pre-authorize</u> will result in a penalty. | |
| nospital stay | Physician/surgeon fees | Deductible, 20% coinsurance | N/A | none | |
| If you need mental health, behavioral | Outpatient services | \$10 <u>copayment</u> | N/A | none | |
| health, or substance abuse services | Inpatient services | Deductible, 20% coinsurance | N/A | <u>Pre-authorization</u> required. Failure to <u>pre-authorize</u> will result in a penalty. | |
| | Office visits | \$10 copayment | N/A | Routine Pre-Natal and Post-Natal covered under Global Delivery Fee. | |
| If you are pregnant | Childbirth/delivery professional services | Deductible, 20% coinsurance | N/A | none | |
| | Childbirth/delivery facility services | Deductible, 20% coinsurance | N/A | none | |

| What You Wil | | Pay | | | |
|--|----------------------------|--|--|--|--|
| Common Medical Event | Services You May Need | Network Provider (You will pay the least) | Out-of-Network Provider (You will pay the most) | Limitations, Exceptions, & Other Important Information | |
| | Home health care | Deductible, 20% coinsurance | N/A | Coverage is limited to 100 visits per Plan Year. <u>Pre-authorization</u> required. Failure to <u>pre-authorize</u> will result in a penalty. | |
| If you need halp | Rehabilitation services | Deductible, 20% coinsurance | N/A | Coverage is limited to 100 Days per Plan Year. <u>Pre-authorization</u> required. Failure to <u>pre-authorize</u> will result in a penalty. | |
| If you need help recovering or have | Habilitation services | Deductible, 20% coinsurance | N/A | Coverage is limited to 60 visits per Plan Year. | |
| other special health needs | Skilled nursing care | Deductible, 20% coinsurance | N/A | Coverage is limited to 100 Days per Plan Year. <u>Pre-authorization</u> required. Failure to <u>pre-authorize</u> will result in a penalty. | |
| | Durable medical equipment | Deductible, 20% coinsurance | N/A | <u>Pre-authorization</u> required. Failure to <u>pre-authorize</u> will result in a penalty. | |
| | Hospice services | Deductible, 20% coinsurance | N/A | none | |
| | Children's eye exam | No Charge | N/A | You may have to pay for services that are not preventive. Ask your provider if the services you need are preventive. | |
| If your child needs dental or eye care | Children's glasses | N/A | N/A | Dental/Vision/Hearing benefits may be available, but are not part of the Medical Plan, therefore are not listed on this SBC | |
| | Children's dental check-up | N/A | N/A | Dental/Vision/Hearing benefits may be available, but are not part of the Medical Plan, therefore are not listed on this SBC | |

Excluded Services & Other Covered Services:

| Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.) | | | |
|--|--|---|--|
| Acupuncture | Bariatric surgery | Cosmetic surgery | |
| Dental care (Adult) | Hearing aids | Infertility treatment | |
| Long-term care | Non-emergency care when traveling outside the U.S. | Private-duty nursing | |
| Routine foot care | Weight loss programs | | |

Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

Chiropractic care

Routine eye care (Adult)

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: For more information on your rights to continue coverage, contact the plan at 1-800-959-3518. You may also contact your state insurance department, the U.S. Department of Labor, Employee Benefits Security Administration at 1-866-444-3272 or www.dol.gov/ebsa, or the U.S. Department of Health and Human Services at 1-877-267-2323 or www.cciio.cms.gov. Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit www.HealthCare.gov or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your plan for a denial of a claim. This complaint is called a grievance or appeal. For more information about your rights, look at the explanation of benefits you will receive for that medical claim. Your plan documents also provide complete information to submit a claim, appeal, or a grievance for any reason to your plan. For more information about your rights, this notice, or assistance, contact: Your health plan at 1-800-959-3518, or the Department of Labor's Employee Benefits Security Administration at 1 866 444-EBSA (3272) or www.dol.gov/ebsa/healthreform.

Florida: Additionally, a consumer assistance program can help you file your appeal. Contact Florida Department of Financial Services, Division of Consumer Services, 200 East Gaines Street, Tallahassee, FL 32399-4288, (877) 693-5236, https://www.myfloridacfo.com/Division/Consumers. A list of states with Consumer Assistance Programs is available at www.dol.gov/ebsa/healthreform.

Does this plan provide Minimum Essential Coverage? Yes

If you don't have Minimum Essential Coverage for a month, you'll have to make a payment when you file your tax return unless you qualify for an exemption from the requirement that you have health coverage for that month.

Does this plan meet the Minimum Value Standards? Yes

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

Language Access Services:

[Spanish (Español): Para obtener asistencia en Español, llame al 800-959-3518, INTEGRA Customer Service / Language Line.

[Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 800-959-3518, INTEGRA Customer Service / Language Line.

[Chinese (中文): 如果需要中文的帮助, 请拨打这个号码 800-959-3518, INTEGRA Customer Service / Language Line.

[Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 800-959-3518, INTEGRA Customer Service / Language Line.

——To see examples of how this plan might cover costs for a sample medical situation, see the next section.————



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby

(9 months of in-network pre-natal care and a hospital delivery)

| ■ The <u>plan's</u> overall <u>deductible</u> | \$750 |
|---|-------|
| ■ Specialist copayment | \$30 |
| ■ Hospital (facility) coinsurance | 20% |
| ■ Other coinsurance | 20% |

This EXAMPLE event includes services like:

Specialist office visits (prenatal care)
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests (ultrasounds and blood work)
Specialist visit (anesthesia)

Total Example Cost

| Total Example Cost | \$12,700 |
|---------------------------------|----------|
| In this example, Peg would pay: | |
| Cost Sharing | |
| <u>Deductibles</u> | \$750 |
| Copayments | \$0 |
| Coinsurance | \$1,800 |
| What isn't covered | |
| Limits or exclusions | \$60 |
| The total Peg would pay is | \$2,610 |
| | |

Managing Joe's type 2 Diabetes

(a year of routine in-network care of a well-controlled condition)

| ■ The plan's overall deductible | \$750 |
|-----------------------------------|-------|
| ■ Specialist copayment | \$30 |
| ■ Hospital (facility) coinsurance | 20% |
| ■ Other coinsurance | 20% |

This EXAMPLE event includes services like:

Primary care physician office visits (including disease education)
Diagnostic tests (blood work)
Prescription drugs
Durable medical equipment (alucose meter)

Total Evennla Coet

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| Total Example Cost | \$5,000 |
|---------------------------------|---------|
| In this example, Joe would pay: | |
| | |
| Cost Sharing | |
| <u>Deductibles</u> | \$750 |
| Copayments | \$300 |
| Coinsurance | \$30 |
| What isn't covered | |
| Limits or exclusions | \$20 |
| The total Joe would pay is | \$1,100 |

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Mia's Simple Fracture

(in-network emergency room visit and follow up care)

| ■ The plan's overall deductible | \$750 |
|-----------------------------------|-------|
| ■ Specialist copayment | \$30 |
| ■ Hospital (facility) coinsurance | 20% |
| ■ Other coinsurance | 20% |

This EXAMPLE event includes services like:

Emergency room care (including medical supplies)
Diagnostic test (x-ray)

Durable medical equipment (crutches)

Total Example Cost

Rehabilitation services (physical therapy)

| In this example, Mia would pay: | | |
|---------------------------------|---------|--|
| Cost Sharing | | |
| <u>Deductibles</u> | \$750 | |
| Copayments | \$100 | |
| Coinsurance | \$300 | |
| What isn't covered | | |
| Limits or exclusions | \$0 | |
| The total Mia would pay is | \$1,150 | |

*Note: This plan may have other <u>deductibles</u> for specific services included in this coverage example. See "Are there other deductibles for specific services?" row on Page 1.

\$2.800